
GOODS COMPLAINT FORM

Please enclose the completed form together with a copy of the original invoice with your order. You can send the goods by post exclusively as a package (not as a letter) to Lisca d.o.o. Sevnica, Prešernova 10, 8290 Sevnica, Slovenia, marked "Online shop".

Goods ordered on: _____

Goods received on: _____

Name and surname: _____

Address: _____

Phone number: _____

E-mail: _____

Order number	Item number	Product name	Colour	Size

**please enter all the available information*

Please state and describe precisely the reason(s) for the complaint for goods purchased from the lisca.com online shop.

Lisca d.o.o. may withhold refunds of payments received until receipt of the returned goods. We will send you a reply to your complaint as soon as possible or within eight days at the latest. Lisca d.o.o. will comply with the General Terms and Conditions of Sale and the provisions of the Consumer Protection Act when dealing with your claim.

Refund method (please indicate with a cross):

to IBAN No.: _____ Bank: _____

PAYPAL

Signature: _____ Place and date: _____